

HARIDEV JOSHI RAJKIYA KANYA MAHAVIDHALAYA BANSWARA

Student satisfaction survey report

The internal quality assurance cell IQAC of Haridev Joshi Government Girls College Banswara, conducted student satisfactory survey for the session 2019-20 on the random basis. It provided thoughtful feedback from the students reflecting institutes' strengths and shortcomings. A Questionnaire was set including the major key areas like infrastructure and amenities, teaching and learning facilities, co-curricular and extra curricular activities and overall atmosphere of the institute. The survey was meant to have an idea about the performance of the institution with regard to satisfaction and expectation level of the students.

With regard to the **infrastructure** the overall response indicated high level of satisfaction with the quality of infrastructure available at the institute. 75% of the students were happy with the regular use of smart classroom and conference hall with digital podium and internet facility, ICT labs, well facilitated science labs, spacious, well lit classrooms with smart boards, and girls common room. 80% of the students were satisfied with the facilities of toilets, water supply, disposal of waste and parking facility at the campus. 80% of the students appreciated the availability of first aid in case of emergency and wheelchair for disabled. Some suggestions were also received in the remarks section suggesting:

- The need of full time physical teacher and a big playground to groom their sports capabilities and potential.
- The need of Sufficient library assistance
- 13% of the students felt that the canteen facilities needs to be improved

Under the head of **teaching and learning** the results showed that students were

. Quite satisfied with the the curriculum completion on time. 70 % students were satisfied with the course structure, 75% students were happy with the classroom teaching and the teaching methods adopted by teachers for effective communication and enhancing learning atmosphere. 80% students were satisfied with the teachers behaviour towards them. However, 30 % students also pointed out the shortage of staff, skill based curriculam to enhance their employability, under the comment section.

The third major aspect of the institution is **cocurricular and extracurricular** activities. 70% of students were satisfied with opportunities provided by the institute to explore their talents and potential in multiple fields under the ambit of NSS, cultural and literary activities, games activities. 80% students were happy with the program of national, international importance and social awareness being held by the institute.

In the questions related to the general atmosphere of the the institution 90% students were satisfied with safe professional and friendly learning environment for the the girl student where

the mechanism for resolution of their grievances (learning related and other issues) were in place in the form of internal student grievance cell and women cell.

The students feedback report had been submitted to the college administration for plan of action and implementation in future years.