



## MAHARANA PRATAP GOVERNMENT COLLEGE, CHITTORGARH (Raj.)

### 2.5.1.

#### ***Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient***

The mechanism of internal assessment of the college is as follows:

The college administration conducts the monthly tests on a regular basis, the result is compiled and subsequently displayed on the notice board, and assignments are also given to the students and their progress is reviewed from time to time. The students belonging to the faculty of science are required to prepare lab. record and it is also a means to evaluate their performance. The students could only appear in the university exams if their attendance is above 75% for the academic session, however, if it is found that a student is lagging behind in attendance the college administration serves a notice to him/her and he/she is made to submit his/her reply for the same within 15 days from the date of issue of the notice. It is worth mentioning that these practices were discontinued in the academic session 2020-21 due to covid-19 pandemic.

The mechanism of external assessment of the college is as follows:

The external assessment of the college is largely based on the feedback collected from different stakeholders; the feedbacks are obtained from students, parents, faculties, and members of the IQAC. The student's feedback is considered as the most important one so as to assess the overall functioning of the institution as a whole. The student's feedback encompasses issues of vital importance like the assessment of teaching faculties and their methodology of teaching, quality of college infrastructure, maintenance of amenities, suggestions (if any) etc. The feedback collected from the teaching fraternity is equally important for assessing the intuitional preparedness for meeting up the various challenges thrown in by time and situation. Similarly, the feedback obtained from the parents is analyzed and implemented for the betterment of the institution.

Grievance redressal system:

The grievance redressal system of the institution is time bound and efficient, the college committees looking into different aspects of the functioning of the institution are geared up to meet any eventuality and have become more democratic in nature with the participation/representation of the students. Only those grievances which are presented before the committee on paper are entertained, the convener of the particular committee looks into the matter and try to resolve the issue in his or her own capacity, in case the issue lies beyond his or her purview, the matter is reported to the higher authority with suggestions and a possible remedy. No grievance is left unattended and the matter is resolved within a fortnight of its reporting in most of the cases.

