



Janki Devi Bajaj Govt. Girls College,

Nayapura, Kota

Email:-jdbcollege@gmail.com, Phone No. 0744 2324074

Action Taken Report on Students Satisfaction Survey, 2020-21

The overall response to the student's satisfaction survey is positive, with few exceptions.

1. Major problem area where >10% of the students responded that below 30% of the syllabus was covered in classes. The reason may be the online mode of teaching during lockdown due to the COVID-19 pandemic. Some students found it difficult to connect during online classes or view the YouTube channel of the college due to remote access area residences, poor connection and being less equipped with smartphone and less net savvy. With offline classes having started with 50% attendance of the students, the college will try all possible efforts to complete the syllabus on time.
2. In another response, >10% of the students responded that performance in assignments allotted to the students was not discussed with them. Usually, the performance of the assignment is discussed in the following classes. There is no separate timetable for such discussion. In future, a separate schedule will be prepared for discussion of the assignments.
3. In a response, >10% of the students responded that they don't have a mentor. The college has a mentorship scheme where all the enrolled students are allotted mentors according to their class and sections. At present college have 21 mentors for undergraduate classes and 5 mentors for post-graduate classes mentoring their students very efficiently and effectively. Some of the students may not be in touch with the mentor's WhatsApp group because they either have changed their mobile numbers or have left the group due to reasons unknown. Such students may contact their mentors and may get added again. Every mentor attends the call of the students.
4. In another response, 30.8% of the students responded that teachers do not use ICT tools during teaching. Most of the classrooms have a conventional setup for teaching, so most of the time it is not possible to use multi-media for teaching. Whenever required lectures are arranged in two smart classes when students are

required to show any video or PowerPoint presentation. In theory classes most of the students prefer oral notes and interactions.

5. The overall response of the student's satisfaction survey is very good.

31/5/21
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