

The Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non-academic matter within the campus through grievance/ suggestion box. The institution aims at solving the grievances of the students within stipulated time. The college has a grievance redressal committee for both the staff and students and internal Grievance Committees also look after the Complaints and grievances of the students like Internal Complaint Committee, Sampark portal committee, Women Harassment Cell, Anti-ragging Cell and Sexual Harassment Redressal Cell. Details of Nodal Officers and members have been displayed on the notice board and website of the college for grievance redressal related to government college Lalsot. The employee ID of the principal is mapped by Sampark portal, Government of Rajasthan. Sampark Portal Link: <https://sampark.rajasthan.gov.in>

Sr. No.	Committee	Nodal Officer	Mob. No.
01	Grievance Redressal Committee	Sh. Pm. M. Meena	9784409009
02	Sampark Portal Committee	Sh. Jitendra Kumar Bairwa	7976075194
03	Complaint Redressal & Women Harassment Cell	Smt. Priya Bharati Sharma	9414646724
04	Internal Complaint Committee	Sh. Pm. M. Meena	9784409009
05	Anti-Ragging Redressal Committee	Dr. K. C. Mahawer	9079861413
06	Sexual Harassment & Redressal Committee	Smt. Priya Bharati Sharma	9414646724
07	Discipline Committee	Dr. K. C. Mahawer	9079861413

Objectives:

The Grievance Redressal Cell has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the institution by providing them with all kind of facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

Mechanism of the GRC-

1. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
2. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
3. Post receipt of the complaint/application the committee will decide on the merit of case regarding scope of further discussion investigation and act promptly.
4. The GRC may mediate between complainant and defendant against who the complaint has been made, if required.
5. GRC shall consider redressing of grievances within a reasonable time.
6. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.